

Parent/Student App

The Helix App is a valuable tool for students and parents/caregivers to track information related to timetables, academic reports, absences, attendance, account balances, and daily notices.

It can be accessed through your mobile phone by downloading it from your Apple Store or Google Play Store, desktop, or our school website. Instructions on how to access the Helix Portal can be found on our school website, or follow the instructions below.

Once you have downloaded it, you can log in using your registered email address with the school.

If you need to update your contact details please inform Student Services directly as this can only be amended by the school.



Setting up the Helix App:

1. Download the app for your device, or scan the QR codes displayed
2. on this page.
3. Set up your pin. Enter the pin you want to use to access the app.
4. Log into your account. You will be directed to the log in screen.
 - If you have set your school account up with Gmail you can use the G+ authenticator to log in.
 - If not, enter the email address and password you would use to log in to the Caregiver portal website on your browser.
 - If this is your first time logging into the portal or app, select 'Reset Helix Password'. This will email you a link to set up your password. Follow those instructions to set it up, then return to the app.
5. The settings menu can be found in the top right corner.

